

TERMS AND CONDITIONS OF WWW.REECO.INFO

I. General provisions:

1. these Regulations (hereinafter: Regulations) define the conditions for the use of services provided electronically through the website www.reeco.info (hereinafter: Website).
2. the Service Provider is RENEX Predrag Topić with headquarters in Włocławek (87-800), Kazimierza Wielkiego Avenue 6E, registered in the Central Register of Business Activity, having Tax Identification Number 524-161-57-11, Business Identification Number 012168820, e-mail: office@renex.pl, tel. (+48) 54 231 10 05 (hereinafter: Service Provider)
3. Service Provider provides through the Site three services (hereinafter collectively referred to as: Services):
 - 1) getting acquainted with the assortment presented on the Site (hereinafter: Assortment Service)
 - 2) using the Contact Form (hereinafter: Contact Service)
 - 3) subscribing to RENEX Group Newsletter (hereinafter: Newsletter Service)
4. the Customer is a natural person or a legal person or organizational unit without legal personality, which is granted legal capacity by the law, using the Services (hereinafter: Service Recipient)
5. Service Provider provides Services free of charge.
6. Service Recipient must use the Services in a manner consistent with the law and morality, taking into account the personal rights and rights of third parties.
7. All content posted on the Site (hereinafter: the Content) is protected by law and is the property of the Service Provider.
8. The use of the Content by the Client for purposes other than the use of the Services requires the express consent of the Service Provider expressed in writing or in an electronic message by a person authorized by the Service Provider.
9. The use of the Content by the recipient for purposes other than the use of the Services without the express consent of the Service Provider shall result in liability under applicable law.
10. use of the Services shall be governed by Polish law.
11. the Service Provider uses the following analytical tools: Google Analytics, Facebook Pixel, Google Ads, Google Tag Manager HotJar, LinkedIn Insight, Remarketing in order to better adapt the content to the preferences of the Service Recipient generally understood Service Recipients and to keep statistics.

II. Terms of use of the Assortment Service

1. The contract for the Assortment Service is concluded for a limited period of time. The agreement is concluded as soon as the Service Recipient connects to the Site and downloads (displays) the content of the Site. The agreement is terminated when the Service Recipient disconnects from the Site.
2. Technical requirements necessary to perform the Assortment Service:
 - 1) a computer or other similar device (e.g. smartphone) with Internet access (end device)
 - 2) a web browser,

3) enabling Cookies and Javascript in the browser.

3. The Service Recipient may agree to enable cookies. Detailed information on the purpose of storing and accessing information using Cookies, as well as the possibility of determining by the User the conditions for storing or accessing information contained in Cookies, using the software settings installed in the telecommunications terminal equipment used by the Customer or the configuration of the service can be found in the privacy policy [sublinked].

4. Price lists, advertisements and descriptions of products or services published on the website are for information purposes only and may not be treated as an offer within the meaning of the Civil Code.

III. Conditions for using the Contact Service

The Agreement for the provision of the Contact Service is concluded for a definite period of time. The agreement is concluded when the Customer connects to the contact form available on the Site. The agreement is terminated when the message is sent or ceases to be sent by the Customer.

2. Technical requirements necessary to perform the Assortment Service:

1) a computer or other similar device (e.g. smartphone) with Internet access (end device)

2) a web browser,

3) enabling Cookies and Javascript in the browser.

4) access to e-mail.

3. The Service Recipient may agree to enable cookies. Detailed information on the purpose of storing and accessing information using Cookies, as well as the possibility of determining by the User the conditions for storing or accessing information contained in Cookies, using the software settings installed in the telecommunications terminal equipment used by the Customer or the configuration of the service can be found in the privacy policy [sublinked].

4. The Service Recipient is obliged to refrain from providing unlawful content.

5. The Service Recipient is obliged to enter factually correct information. The information entered regarding personal data is covered by the privacy policy of RENEX Group, available on the Website.

IV. Terms and conditions of using the Newsletter Service

1. The Newsletter Service Agreement is concluded for an indefinite period of time. The Agreement shall be entered into upon the Customer's connection to the newsletter subscription form available on the Site.

2. Technical requirements necessary to perform the Assortment Service:

1) a computer or other similar device (e.g. smartphone) with Internet access (end device)

2) a web browser,

3) enabling Cookies and Javascript in the browser.

4) access to e-mail.

3. The Service Recipient may agree to enable cookies. Detailed information on the purpose of storing and accessing information using Cookies, as well as the possibility of determining by the User the

conditions for storing or accessing information contained in Cookies, using the software settings installed in the telecommunications terminal equipment used by the Customer or the configuration of the service can be found in the privacy policy [sublinked].

4. The Service Recipient is obliged to refrain from providing unlawful content.

5. The Service Recipient is obliged to enter factually correct information. The information entered regarding personal data is covered by the privacy policy of RENEX Group, available on the Website.

6. The Service Recipient may terminate the Newsletter Service agreement with immediate effect and without stating reasons by sending information to the email address of the Service Provider (office@renex.pl) or by using the unsubscribe function available in the body of each newsletter message.

7. The Service Provider may unilaterally terminate the Newsletter Service Agreement with immediate effect and without stating a reason in case the Customer violates the Terms and Conditions or in case the provided email address is invalid.

V. Complaints

The Client may submit complaints regarding the provision of Services by contacting the Service Provider via e-mail at the address - office@renex.pl (hereinafter: Complaint).

The Complaint should include as much information and circumstances concerning the subject matter of the complaint as possible, in particular the type and date of occurrence of irregularities and contact details. The personal data contact data are covered by the privacy policy of RENEX Group available on the Website.

3. Investigation of the Complaint by the Service Provider takes place immediately, no later than within 14 days.

4. The Service Provider's response to the Complaint shall be sent by email to the Client's email address provided in the Complaint.

PRIVACY POLICY

Data Administrator

RENEX Predrag Topić (RENEX) with its registered office in Włocławek (87-800) Aleja Kazimierza Wielkiego 6E entered in the Central Register and Information on Business Activity, with Tax Identification Number (NIP) 524-161-57-11, REGON 012168820 and/or RENEX spółka z ograniczoną odpowiedzialnością spółka komandytowa (RENEX sp. z o.o. s.k.) registration files in the District Court in Toruń, VII Economic Division of the National Court Register under KRS number 0000590476 with Tax Identification Number (NIP) 8883123879, REGON 363173268, hereinafter referred to as the "Personal Data Administrator" or abbreviated as "PDA".

Objectives and legal basis of the processing

Abbreviations used:

GDPR - Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC

UŠUDE - Act of 18 July 2002 on the provision of electronic services

PT - The Act of 16 July 2004 - Telecommunications Law

Your data is processed by us to provide our services and in the event of appropriate consents for marketing purposes, in particular:

1. Exercise of rights and obligations arising from the concluded contract | Art. 6 sect. 1 b) GDPR
Personal data: first name, last name, address, email address, telephone number, date of birth.
2. Taking actions related to the conclusion of the contract (redress, archiving documents, internal statistics) | Art. 6 sect. 1 f) GDPR
Personal data: first name, last name, address, email address, telephone number, date of birth.
3. Sending a newsletter, current offer, information about products, services, promotions, training courses (marketing purposes) to the email address provided | Art. 6 sect. 1 a) of the GDPR and Art. 10 sect. 2 of the UŠUDE (with consent)
Personal data: first name, last name, address, email address, telephone number, date of birth.
4. Contact by phone on the phone number provided in order to present the offer, information on products, services, promotions launched on the market, organized training courses (marketing purposes) | Art. 6 sect. 1 a) GDPR and art. 172 sect. 1 PT (with consent)
Personal data: first name, last name, address, email address, telephone number, date of birth.
5. Sending to the given e-mail address a newsletter about RENEX and/or RENEX sp. z o.o. s.k. business partners containing the current offer, information about organised training courses | Article 6.1.a) of the GDPR and Article 10 section 2 of the UŠUDE (with consent)
Personal data: first name, last name, address, email address, telephone number, date of birth.
6. Telephone contact to the phone number provided to present the offer of RENEX and/or RENEX sp. z o.o. s.k. business partners | Article 6 sect. 1 a) of the GDPR and Article 172 sect. 1 of the PT (with consent)
Personal data: first name, last name, address, email address, telephone number, date of birth.
7. Accounting, tax and other purposes related to the performance of legal obligations of RENEX and/or RENEX sp. z o.o. s.k. (Article 6 sect. 1 c) of the GDPR and Article 74 sect. 1 of the Accounting Act)
Personal data: first name, last name, address, email address, telephone number, date of birth.

Categories of recipients

Your personal data may be transferred to:

1. entities related to RENEX and/or RENEX sp. z o.o. s.k., i.e. CLEANROOM SP. Z O.O. SPÓŁKA KOMANDYTOWA with its registered office in Włocławek (87-800) Al. Kazimierza Wielkiego 6E;
2. authorised employees or contractors, associates of RENEX and/or RENEX sp. z o.o. s.k., entities providing selected services to RENEX and/or RENEX sp. z o.o. s.k. (accounting, legal tax, advisory, consulting, auditing, marketing, IT, forwarding, courier, postal services - to the extent necessary to provide these services)
3. business partners of RENEX and/or RENEX sp. z o.o. s.k., i.e. entities providing services such as advertising, training and event organisation.

Transfer of data to countries outside the EEA

Your data will not be transferred to countries outside the European Economic Area.

Data retention period

1. To exercise the rights and obligations under the contract - until the expiry of claims under this contract (no longer than 10 years from the date of termination).
2. To send commercial information to the email address or telephone contact to the phone number provided - no longer than until the cancellation of consent.
3. For accounting and tax purposes - no longer than 5 years from the end of the calendar year in which the tax obligation arose.

Rights

Abbreviations used:

GDPR - Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC

You have the following rights, exercised by contacting RENEX and/or RENEX sp. z o.o. s.k. by any means of communication:

1. access the content of your personal data (Article 15 of the GDPR) by requesting access to or sending a copy of a set of your personal data processed by RENEX and/or RENEX sp. z o.o. s.k.;
2. request to correct personal data (Article 16 of the GDPR) by indicating incorrect personal data concerning him/her;
3. request deletion of personal data (Article 17 of the GDPR); RENEX and/or RENEX sp. z o.o. s.k. has the right to refuse deletion of data in cases specified by law;
4. demand a restriction of personal data processing (Article 18 of the GDPR) by indicating which data should be restricted in terms of processing;

5. to transfer personal data (Article 20 of the GDPR) by requesting preparation and transfer by RENEX and/or RENEX sp. z o.o. s.k. of personal data transferred by RENEX and/or RENEX sp. z o.o. s.k. to RENEX and/or RENEX sp. z o.o. s.k. itself or to another controller in a structured, commonly used machine-readable format; only data obtained under this agreement or separate consent may be transferred;
6. to object to the processing of his/her personal data:
 1. based on Article 6 sect. 1 e) or f) of the GDPR, on grounds relating to its specific situation;
 2. at any time for the purposes of direct marketing (Article 21 of the GDPR);
7. to withdraw consent to the processing of personal data at any time, without affecting the lawfulness of processing carried out on the basis of consent prior to withdrawal (Article 7 sect. 3 GDPR);
8. to lodge a complaint with a supervisory authority, in particular in the EU Member State of his habitual residence, place of work or place of the alleged breach, if there is a finding that the processing of the personal data concerned is in breach of the rules of the GDPR (Article 77 sect. 1 of the GDPR).

Voluntary nature of the data

Please be informed that providing RENEX and/or RENEX sp. z o.o. s.k. with personal data is voluntary.

Providing your personal data requested in this agreement is a condition for concluding a contract with RENEX and/or RENEX sp. z o.o. s.k.

Not providing such personal data will result in the impossibility to establish cooperation with RENEX and/or RENEX sp. z o.o. s.k.

Withdrawal of consent

You have the possibility to withdraw your consent to the processing of your personal data at any time by contacting RENEX and/or RENEX sp. z o.o. s.k. by any means of communication (legal basis of Article 7.3 of the GDPR).

Withdrawal of consent is possible only in the scope of personal data processing on the basis of the consent given. RENEX and/or RENEX sp. z o.o. s.k. is entitled to process your personal data after the withdrawal of consent, if it has another legal basis for processing, exclusively for the purposes covered by this legal basis.

Processing of personal data of website visitors

Cookies

The www.reeco.info website uses cookies, i.e. small text information stored on the terminal device

(computer, tablet, phone). Cookies can be read by our ICT systems. Remember that if you do not agree to place cookies on your device you can block the placement of cookies or delete them completely by configuring your web browser. Instructions on how to block the placement and deletion of cookies can be found in the Help section of your web browser. Remember also that in the absence of consent to the placement of cookies, the use of the site may be significantly impeded. We use or may use cookies for the following purposes:

- creating statistics that help to understand how Service Users use the websites, which allows to improve their structure and content;
- maintaining the Service User session (after logging in), thanks to which the User does not have to re-enter his login and password on each subpage of the Service;
- specifying a user's profile for displaying customized content on advertising networks, in particular Google networks;
- two basic types of cookies are used within the Service: session cookies and persistent cookies. "Session" cookies are temporary files, which are stored in the user's terminal device until logging out, leaving the website or turning off the software (web browser). "Persistent" cookies are stored in the User's terminal equipment for the time specified in the parameters of cookies or until they are deleted by the User;
- software for web browsing (web browser) usually by default allows to store cookies in the user's terminal device. Users of the Service can change settings in this area. Internet browser allows you to delete cookies. It is also possible to automatically block cookies. Detailed information on this subject is contained in the help or documentation of the Internet browser;
- restrictions on the use of cookies may affect some features available on the Website. Cookie files are placed in the terminal device of the Website User and may also be used by advertisers and partners cooperating with the Website operator.

Google Analytics and cookies

We use Google Analytics - a tool for analyzing website statistics developed by Google. Google Analytics uses cookies, which are stored on your computer, to analyse your use of the website. The information collected in this way (including your IP address) is transmitted to a Google Inc. server in the USA and stored there. Google uses this data to evaluate your use of the Website on the basis of the number of visits, compile reports on the activities of visitors to the Website, and offer other services relating to the use of the Website. Google may also transfer this information to third parties where required to do so by law or where such third parties process the information on behalf of Google. Google will ensure that your IP address is not linked in any way to other data held by Google Inc. For more detailed information on the terms of use and privacy policy, please visit:

<https://www.google.com/analytics/terms/pl.html> or

<https://policies.google.com/privacy/update?hl=pl>. You can block the installation of cookies by changing the settings in your browser. In this case, some features of the Site may not work properly.

You can prevent Google from collecting and processing the data generated by the cookie at any time by downloading and installing the plug-in available on the

Site: <https://tools.google.com/dlpage/gaoptout?hl=pl>.

Google AdWords

The Website also uses the free conversion tracking feature available in Google AdWords. Google takes care to protect the data of its customers and users in this respect. Whenever a user clicks on an advertisement, Google places a cookie on their computer, which expires after 30 days. This technology allows us to perform remarketing activities. Remarketing allows us to display Site advertising to people who have previously visited the Site while they are visiting other websites. If you do not want this service to apply to you, you can refuse to save cookies, which are necessary for this purpose, by changing your browser settings accordingly, which deactivate the automatic cookie handling option. You can also deactivate the cookies used by Google to track conversion by making settings in your browser which block cookies from Google. For more information about interest-based advertising or to opt-out of sharing information from your browser for behavioural advertising, please visit the site: <http://youronlinechoices.eu/>.

Server logs

Using the website involves sending queries to the server where the website is stored. Each query addressed to the server is saved in the server logs.

The logs include your IP address, date and time of the server, information about your web browser and operating system you are using. The logs are saved and stored on the server.

The data stored in the server logs are not associated with specific individuals using the site and are not used to identify you. The server logs are only a support material for administering the site, and their content is not disclosed to anyone other than those authorized to administer the server.

Social network plugins

The site uses social network plugins such as Facebook, Instagram and Twitter. When you visit the Site, your browser creates a direct connection to the servers of these networks. The content of the plug-in is transmitted from the social network directly to your browser and then integrated into the Website. When the plug-in is activated, the social network is informed that you have visited a particular page. If you are logged in to one or more social networks, they may link the visit to your account. If you use the plug-in, e.g. by clicking "Like", your browser will send the relevant information directly to Facebook and this information will be stored there. For detailed information on the purposes and scope of data collection and processing and its use by social networks, please refer to the privacy policy of the respective portal. You can also obtain information about your rights and settings to protect your privacy. The website also contains direct links to the above-mentioned social networking sites. We are not responsible for the services provided by these entities. These entities do not have the ability to match your IP address with personal data collected by the Site. For more detailed information on the privacy policy of these websites, please visit the websites of specific service providers.

Therefore, the data of the website visitors are entrusted to:

- GetResponse Sp. z o.o., Ul. Arkońska 6/a3, 80-387 Gdańsk for the purpose of storing their e-mail address and first name on the server and sending newsletters.